

## **Middlechurch Operational Review**

**Executive Sponsor:** Real Cloutier

**Project Sponsor:** Netha Dyck/Ed Courcelles

**Program/Dept:** Personal Care Home

**Project Manager:** Frank Krupka

**Start Date:** October 5, 2004

**Finish Date:** October 14, 2004

**Goal:**

To determine the operational efficiency of the departments and services included in the WRHA Operational Review at The Middlechurch Home of Winnipeg. The Operational Review will focus on, but not be limited to, the areas of:

- Finance
- Administration
- Food Services
- Human Resources/Nursing Staffing Levels/Scheduling
- Laundry Services
- Plant/Facilities Management Services
- Housekeeping/Environmental Services
- Materials Management
- Workplace, Safety and Health

**Objectives:**

1. To analyze the cost effectiveness of the operations at The Middlechurch Home of Winnipeg.
2. To identify opportunities and make recommendations for cost savings, increased efficiency, and /or process improvements.
3. To make recommendations with implementation plans to ensure a balanced financial position for the 2004/2005 fiscal year, in addition to longer term (1- 3 year) plans.
4. To ensure implementation of the recommendations of the WRHA Operational Review in a timely manner.