

Home Care - Client Specific Training Best Practices

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Program/Dept: Home Care

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The purpose of this project is to implement changes in service delivery to Home Care clients for specified functions usually provided by nurses in 12 designated blocks with high volumes of Home Care clients. There is extensive use of nursing services for delivery of those tasks, which can, under the delegated and client specific task practice, be delegated to LPNs and/or HCAs. Home Care Nursing services has experienced a significant deficit in 2003-2004. Additionally, Home Care reports that there is an opportunity to minimize medication errors due to unclear orders and miscommunication. This project includes the incorporation of the revised WRHA Home Care protocols for management of medication through the use of blister packs, delegation of tasks from registered nurses to licensed practical nurses and/or home care attendants. It also includes the implementation of the health coordination practice model.