

Get/Go Project (VGH Inpatient Flow)

Executive Sponsor: Jan Currie

Project Sponsor: Donna Romaniuk/Al Lipson

Program/Dept: Medicine

Project Manager: Christa Ferreira

Start Date: June 2008

Finish Date: November 2008

The purpose of this project is to enhance the flow of admitted Victoria General Hospital (VGH) medicine patients through the reduction and/or elimination of waste and delays in processes and workflows relating to patient admission, care, treatment and discharge.

The project team will examine and streamline processes internal to Unit 4 South and at its interfaces with outside services (such as Emergency, other medical services, consultants, DI, labs, pharmacy, Home Care, etc.). Tools and techniques for this project may include director, management, staff, and patient surveys and process improvement methodologies such as Lean Thinking and PDSA.