

Emergency Care - Reassessment Role Evaluation

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The Emergency Task Force (ETF) recommended the nurse reassessment role be systematically implemented in all WRHA Emergency Departments. This recommendation was developed to mitigate the risk associated with patients waiting long periods in the waiting room without receiving treatment or structured reassessments. Often patients would leave without being seen. The triage function includes regular reassessments by a nurse, which is based on the Canadian Triage and Assessment Guidelines. An additional triage nurse at each site was hired and has been in place for approximately one year to support the expanded function during the highest demand period of 1000 to 2200 hours.

The goal of this project is to conduct an evaluation of the reassessment role based on the expected outcomes identified in the ETF Report.